



### **Tix at Six Terms and Conditions**

Tix at Six tickets are sold by the Victorian Arts Centre Trust (“Trust”) under these Terms and Conditions, in addition to the Trust’s **Terms and Conditions of Purchase** and **Conditions of Entry**.

1. Tix at Six tickets are only available at the Arts Centre Melbourne Theatres Building Box Office (under the Spire, Level 5) from 6:00pm Melbourne local time each evening, to eligible performances with a start time from 6:30pm on the same evening up until 4:00am the following morning.
2. Each Tix at Six ticket is priced at \$30.00 including GST and no additional fees or charges are payable by the consumer.
3. Tix at Six ticket sales are limited to two (2) per person.
4. Your ability to secure Tix at Six tickets for a particular Production is limited to two tickets in any Production Season.
5. Tix at Six eligible performances and ticket seating locations cannot be confirmed in advance of your booking.
6. Tix at Six ticket seating locations are allocated by the Trust and cannot be chosen by you.
7. Tix at Six tickets will be offered for sale to people who have joined the designated Tix at Six queue, on a first come first serve basis. Once the advertised allocation of 20 tickets has been sold, further tickets may not be available as part of the Tix at Six offer.
8. As per all performance ticket bookings, seating for people with special access requirements is subject to availability. You must advise of any special access requirements when booking.
9. Companion Card tickets may be purchased together and ticketed next to or near a Tix at Six ticket, subject to availability. Other priced tickets cannot be purchased together and will not be ticketed alongside a Tix at Six ticket.
10. Payment Processing Charges & Service Charges do not apply to tickets purchased as part of the Tix at Six offer.
11. Tix at Six tickets are not available for:
  - a. purchase during evenings where there are no public performances at Arts Centre Melbourne.
  - b. conferences, meetings or performances presented by Schools.
  - c. private performances not available to the general public, including ticketed dress rehearsals.
  - d. free events, or events where all ticket prices are advertised at \$30 or less.
  - e. Food and Beverage, Valet Parking and other ticketed non-performance services.
  - f. certain performances at the discretion of the Trust.
12. The Trust reserves the right, without prior notification and for any reason, to not offer any Tix at Six tickets on any given evening.
13. As part of purchasing a Tix at Six ticket, the Trust will (in accordance with the Trust’s Privacy Policy):
  - a. collect your personal information, including your name, email address, billing address and phone number
  - b. Ask if you wish to opt-in to receive future communication from the Presenter of the performance.
14. As part of purchasing a Tix at Six ticket, you agree to:
  - a. opt-in to receive future email communication from the Trust. You can unsubscribe from this at any time (except for the specific communications mentioned in b. and c. below).
  - b. be emailed at the time of booking an order confirmation with details about the performance
  - c. be emailed after the performance to ask for feedback in relation to your experience
15. Performances where one price is valued at over \$30 and other tickets are available at a lower price may be included as part of the Tix at Six offer, but where the seats valued at more than \$30 are sold out, the lower priced tickets will still be offered for purchase at their face value and included as part of the Tix at Six offer.
16. As per the Trust’s Terms and Conditions of Purchase, tickets cannot be resold for a premium or for more than the price you paid from the Trust. Tickets sold, issued or obtained in breach of this condition will be cancelled and will not allow entry to the venue.
17. Trust employees are able to purchase any remaining available Tix at Six tickets from 6:30pm Melbourne local time each evening



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