

Sidney Myer Music Bowl

Important Event Information

Getting There

Directions

The Sidney Myer Music Bowl is located in the Kings Domain Parklands, Linlithgow Avenue, Melbourne.

Parking

Limited pay and display parking can be found in the streets surrounding the Sidney Myer Music Bowl and the Royal Botanic Gardens. Arts Centre Melbourne has one large undercover car park open 24-hours, seven days a week. The entrance is located at the corner of Sturt and Kavanagh Streets, Southbank.

More information is available here: www.artscentremelbourne.com.au/your-visit/parking

Public Transportation

The Flinders Street train station is a 10 - 15 minute walk away across Princess Bridge over the Yarra River.

Tram stop 17 on St Kilda Road and Grant Street is the closest stop and all north and south bound trams running along St Kilda Road stop here (routes 3, 5, 6, 8, 16, 64, 67 & 72, except route 1).

For full timetables and maps please visit: www.ptv.vic.gov.au

Entry Information

Box Office Opening Hours

Box Office is open from 2 hours prior to the advertised gates opening until the end of the performance. Box Office is not open outside of these times.

Ticket Collection

You can collect your tickets from the Sidney Myer Music Bowl Box Office on the event day. Please allow sufficient time to queue if you have purchased General Admission tickets as this area is unreserved and queues usually start forming before the gates open.

Venue collection is not available for tickets purchased in advance. Customers are therefore encouraged to either select TicketFast (print at home) or mobile ticketing as a method of delivery when purchasing tickets or to collect tickets from selected Ticketmaster outlets prior to arriving at the venue.

Authorised Ticket Sellers

Only tickets purchased via Ticketmaster are valid for entry to the show. Tickets purchased via unauthorised third party websites (Viagogo, eBay or Gumtree) may not gain entry.

Reserved seating tickets

Wristbands will be provided at the event for reserved seat ticket holders. Wristbands which are removed or tampered with will be rendered invalid and will not be replaced. Lost or missing wristbands will not be replaced.

Audience

You may need to stand to see the performance.

Pass Outs

Pass outs will not be issued for events except in exceptional circumstances.

Entry Gate

There is only one entry gate located at the venue. All ticket holders will be required to enter via this gate. The gate is referred to as Gate 1 and is located in front of the King George Monument and a short walk from Linlithgow Avenue.

Cloaking

Cloaking is available free of charge and can be found adjacent to the main entry. Please note Arts Centre Melbourne cannot be held responsible for any loss or damage to your cloaked items.

Security & Conditions of Entry

Please refer to Conditions of Entry document (conditions vary for each event) for further details. Link available on Arts Centre Melbourne website under relevant event. [event. www.artscentremelbourne.com.au](http://www.artscentremelbourne.com.au)

Accessible Seating

Accessible seating is available for wheelchair users and their companions. The Sidney Myer Music Bowl has a golf buggy available that staff can use should you require assistance getting from Linlithgow Ave to the venue entrance.

Prams

Collapsible prams are permitted but will need to be cloaked upon entry.

Lost Persons

If children or other vulnerable persons become lost, please head to the cloak room where security officers and front of house staff will be able to assist in looking for the lost person.

Dress Code

The Sidney Myer Music Bowl is a great outdoor venue however as a licensed venue a minimum dress code applies. Shirts and shoes are required at all times.

Rubbish

After the show it would be appreciated if all rubbish could be either taken home or placed in the appropriate bins (recycling, general waste).

Facilities & Amenities

Food

A selection of hot & cold food will be on sale in the venue. Reasonable amounts of food can be brought into the venue in soft-sided containers or bags for personal consumption.

Drinks

A selection of wines, beer, spirits and soft drink will be on sale in the venue. Licensing laws do not allow any alcohol to be brought into the venue and proof of age photo ID will be required to enter the venue. Empty plastic water bottles are permitted. Free tap water will be available.

First Aid

Mobile crews will be roaming in the venue throughout the show. The first aid room is located in the food court next to the café bar and the Men's toilets at the rear of the venue.

Toilets

Toilets are located in the food court. In the event of large crowds additional portable toilets will be located next to Gate 2 and the rear of the venue.

Anti-social SMS Service

Patrons can report poor behaviour by SMS 0418 557 677.

Smoking

Sidney Myer Music Bowl is a smoke free venue. Smoking (including e-cigarettes) are not permitted within the venue. If you wish to smoke you must proceed to the smoking area located outside Gate 2.

ATM

ATM facilities are available in the food court. In addition EFTPOS and credit card facilities are available at all bars and food vendors.

Umbrellas and Ponchos

Small retractable umbrellas are allowed into the venue as long as they do not get opened during the performance as they spoil the view for other patrons. Some events do not allow umbrellas.

Ponchos will be available for purchase from all bars.

Merchandise

For most events a Merchandise outlet will be located inside Gate 1.

Please note all information is subject to change without notice.