

Tix at Six Terms and Conditions

Tix at Six tickets are sold by the Victorian Arts Centre Trust (“Trust”) under these Terms and Conditions, in addition to the Trust’s **Terms and Conditions of Purchase** and **Conditions of Entry**.

1. Tix at Six tickets are only available at the Arts Centre Melbourne Theatres Building Box Office (under the Spire, Level 5) from 6:00pm Melbourne local time each evening, to eligible performances with a start time from 6:30pm on the same evening up until 4:00am the following morning.
2. Each Tix at Six ticket is priced at \$30.00 including GST (where applicable) with no additional fees or charges payable by the consumer.
3. Tix at Six ticket sales are limited to two (2) per person, per evening.
4. Your ability to secure Tix at Six tickets for a particular Production is limited to two tickets in any Production Season.
5. Tix at Six eligible performances and ticket seating locations cannot be confirmed in advance of your booking.
6. Tix at Six ticket seating locations are allocated by the Trust and cannot be chosen by you.
7. A minimum of 20 tickets will be made available in total, allocated across eligible performances at the discretion of the Trust. Tix at Six tickets will be offered for sale to people who have joined the designated Tix at Six queue, on a first come first serve basis. Sometimes Tix at Six is so popular that a queue may form at the Box Office. We want to make sure that it’s fair for everyone, so we don’t allow placeholders in the queue. Once the advertised allocation of 20 tickets has been sold, further tickets may not be available as part of the Tix at Six offer.
8. As per all performance ticket bookings, seating for people with special access requirements is subject to availability. You must advise of any special access requirements when booking.
9. Companion Card tickets may be purchased together and ticketed next to or near a Tix at Six ticket, subject to availability. Other priced tickets cannot be purchased together and will not be ticketed alongside a Tix at Six ticket.
10. Tix at Six tickets are not available:
 - a. for purchase during evenings where there are no public performances at Arts Centre Melbourne.
 - b. to conferences, meetings or performances presented by Schools.
 - c. to private performances not available to the general public, including ticketed dress rehearsals.
 - d. to free events, or events where all ticket prices are advertised at \$30 or less.
 - e. for Food and Beverage, Valet Parking and other ticketed non-performance services.
 - f. to certain performances at the discretion of the Trust.
11. The Trust reserves the right, without prior notification and for any reason, to not offer any Tix at Six tickets during any given evening.
12. As part of purchasing a Tix at Six ticket, the Trust will (in accordance with the Trust’s Privacy Policy):
 - a. collect your personal information, including your name, email address, billing address and phone number
 - b. Ask if you wish to opt-in to receive future communication from the Presenter of the performance.
13. As part of purchasing a Tix at Six ticket, you agree to:
 - a. opt-in to receive future email communication from the Trust. You can unsubscribe from this at any time (except for the specific communications mentioned in b. and c. below).
 - b. be emailed at the time of booking an order confirmation with details about the performance
 - c. be emailed after the performance to ask for feedback in relation to your experience
14. Performances where one price is valued at over \$30 may be included as part of the Tix at Six offer, but seats valued at this price may not be available for purchase. If other prices are available at a standard value of \$30 or less, these will still be offered for purchase at their standard value and included as part of the Tix at Six offer.
15. As per the Trust’s Terms and Conditions of Purchase, tickets cannot be resold for a premium or for more than the price you paid from the Trust. Tickets sold, issued or obtained in breach of this condition will be cancelled and will not allow entry to the venue.
16. The Trust reserves the right to not offer you the ability to purchase Tix at Six tickets to certain performances, based on your prior attendance history.
17. Trust employees are able to purchase any remaining available Tix at Six tickets from 6:30pm Melbourne local time each evening.